

COMMUNITY HEALTH *Care*

MEDICAL • DENTAL • PHARMACY



ANNUAL REPORT 2024

MESSAGE FROM THE PRESIDENT AND CHAIR

Great things happened in 2024.

We celebrated the 10-year anniversary of the Family Medicine Residency. A total of 41 physicians have graduated from the program. Some of these physicians continue to work for Community Health Care and others have gone on to partner agencies near and far. Studies have shown that most residents stay in the area of where they did their residency. This program is an enormous benefit for both Community Health Care and Pierce County.

Community Health Care opened its third School-Based Health Center (SBHC), this one located at Spanaway Middle School. In 2024, the SBHCs provided 1,939 medical visits, 430 dental visits, 144 sports physicals, 21 dental sealants, and 1,038 immunizations to children that might not have otherwise had access to these services.

Also, the hard work of the Board, staff and Management Team has led us to regain lost ground. In 2019, the year before the pandemic, we served 49,032 patients. In 2020 the number of patients declined to 45,385 then in 2021 it climbed to 46,337 and in 2024 it climbed to 54,519 patients through 200,182 patient visits. That equated to roughly 3,850 patient visits every week across our system. This number is sure to grow in 2025 as the Puyallup Health Center fills up with patients. That is a great return to the community for the funding they have invested in Community Health Care through gifts to support the Patient Care Fund and to build new health centers.

We would be remiss if we did not take time to say thank you to all of those who worked so hard through 2024 to turn a 100-year-old cannery into a state-of-the-art health center. There are too many to list here but our deepest thanks to all who made it possible. As a result of their tireless work, accessible health care will now be available to 8,000 dental patients annually through 20,000 patient visits, the medical clinic will serve 14,000 patients through 51,200 patient visits and 600 behavioral health patients will be served through 1,500 visits. What we find especially rewarding is that it allows care to be provided in a facility designed to provide care. Many of Community Health Care's first clinics were in community centers or classrooms that had been re-purposed. It did not give our patients the dignity they deserve and so often go without. Providing care in facilities designed to provide care returns to our patients the dignity all of us should enjoy.

On behalf of the Patients, Board, staff, and Management Team, thank you for your support and commitment to Community Health Care.

BOARD OF DIRECTORS 2024

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Ladedria Griffin Stallworth,
Secretary
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Katie Parker, Board Chair



David Flentge, President & CEO

ACCOMPLISHMENTS 2024

- **Week-long school health fairs** in held at our clinics in the Bethel school district
- Opened our **3rd school-based clinic** in the Bethel School District. This one is located at Spanaway Middle School
- Celebrated the **10 year anniversaries** of both our ARNP residency and dental residency programs
- **Attended 58 community events**, distributing literature and answering questions about Community Health Care

GOALS 2025

- Starting a 4-week **MA-R (Medical Assistant - Registered) Training Program** facilitated and run by Community Health Care staff
- Community Health Care's **Mobile Health Clinic** will focus on serving the houseless population. Our **Family Medicine Residents** are staffing the unit along with an attending physician. Our goal is to **provide full primary care services** out of the unit in a setting that is more comfortable and accessible to those in need.
- To continue providing **free sports physicals** at local schools

FACTS AND FIGURES 2024

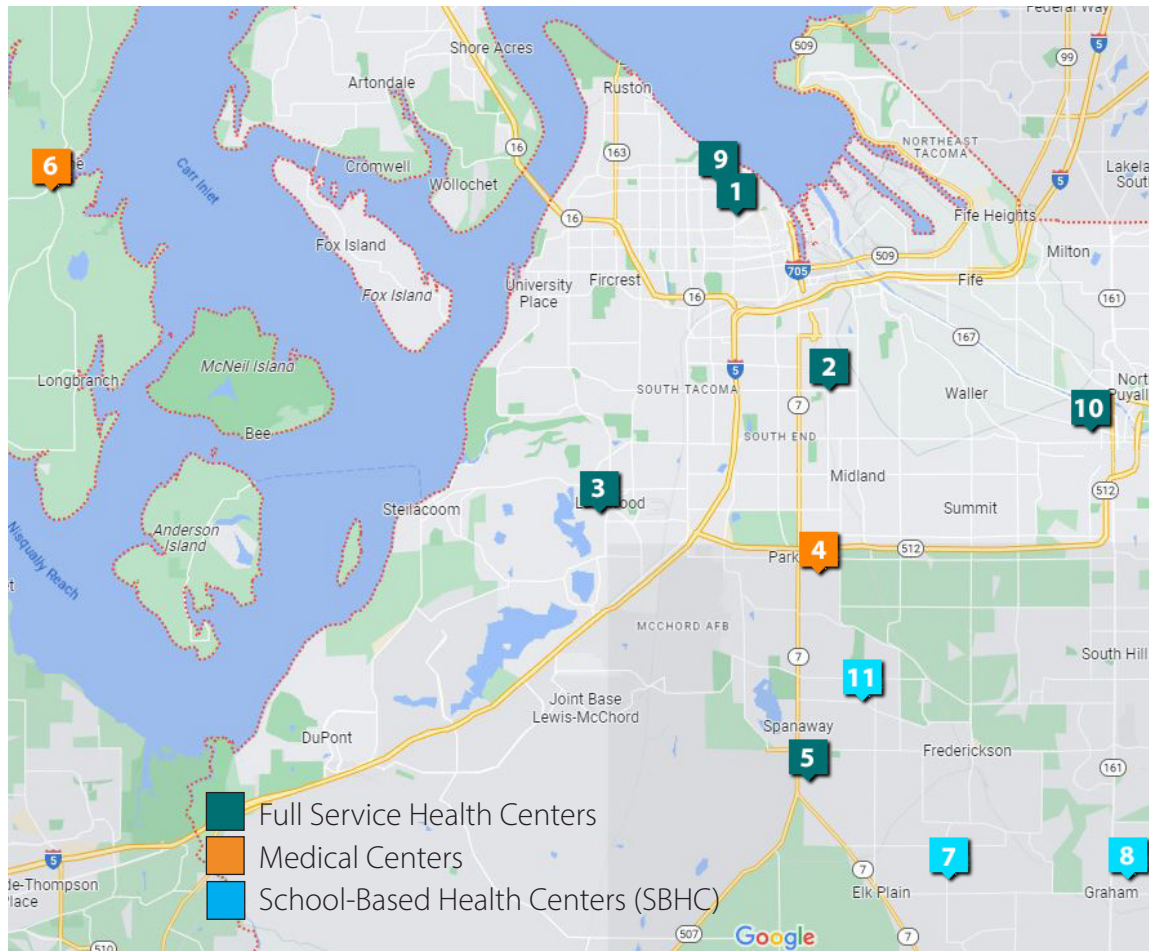
- **54,519** patients served
- **200,182** patient visits
- **9% increase** of patients over last year and **16% increase** in patient visits
- **163,473** prescriptions filled - a **13% increase** over last year
- **622** babies delivered in 2024
- **11,291** patients (19.2% of patients) were served in a language other than English
- **24,747** patients screened for HIV
- Total of **10,629** telehealth visits across

all our services

- **5076** patients tested for cervical cancer
- Facilitated **1,651** mammograms
- Performed **242** dental sealants on children 6-9 years of age
- **9,517** patients provided counseling for smoking cessation



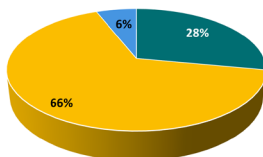
Reception space in our newly opened downtown Puyallup Health Care Center



1. Hilltop Regional Health Center
2. Kimi & George Tanbara, MD Health Center
3. Lakewood Health Center
4. Parkland Medical Center
5. Spanaway Health Center
6. Key Medical Center
7. SBHC at Bethel MS
8. SBHC at Graham-Kapowsin HS
9. Health Center at Comprehensive Life Resources
10. Puyallup Health Center
11. SBHC at Spanaway MS

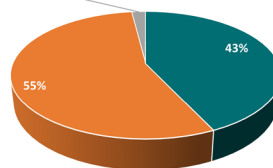
PATIENT DEMOGRAPHICS

PATIENTS BY ETHNICITY



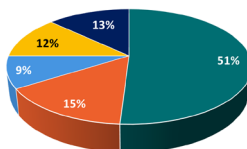
■ Hispanic ■ Non-Hispanic ■ Unreported

PATIENTS BY GENDER



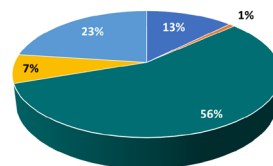
■ Male ■ Female ■ Transgender/Other

PATIENTS BY INCOME



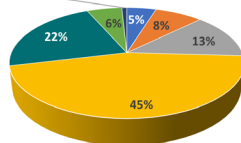
■ 100% and below ■ 101-150% ■ 151-200% ■ Over 200% ■ UNKNOWN

PATIENTS BY INSURANCE



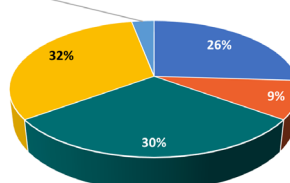
■ Uninsured ■ Public ■ Medicaid ■ Medicare ■ Private

PATIENTS BY RACE



■ Hawaiian/Pacific Islander ■ African American ■ Unreported ■ Native American ■ More than one race ■ Asian

PATIENTS BY AGE



■ Age 17 and younger ■ Age 18-24 ■ Age 25-44 ■ Age 45-74 ■ Age 75 and older

Operating Expenses by Program

Medical - \$35,131,713
Dental - \$13,044,378
Pharmacy - \$12,146,123
Other Programs - \$2,996,319
Administration/Fundraising - \$11,191,914

Operating Revenue by Source

Patient Fees - \$75,421,184
Government Grants - \$10,600,510
Non-Gov't Grants, Donations, and Miscellaneous - \$779,698

Data from fiscal year audit
June 1, 2022 through May 31, 2023

RESIDENTS

Medical Year One

Elizabeth Armitage, MD
Elizabeth Cook, DO
Vivek Desai, DO
Sean George, DO
Dagny Gould, DO
Ashley Piwkiewicz, DO
Amanda White, MD



Medical Year Two

Eric Benca, DO
Ryne Deyoe, DO
Keshava Gali, MD
Robert Grove, DO
Kristen Hill, DO
Samanth Ketha, DO
Cameron Mitchell, DO



Community Health Care is focused on bringing along the **next generation** of healthcare providers. We do this by **providing residencies** in several disciplines.

Medical

Community Health Care's family physician residency program, which launched in 2014, is affiliated with the University of Washington Family Medicine Residency Network. We are dually accredited for osteopathic (DO) and allopathic (MD) residents.

Dental

Community Health Care partners with the New York University Medical Center's (NYUMC) AEGD program. NYUMC's goal is to ensure access and equity in oral health care for all under-served communities. Residents will conduct roughly 1,500 patient procedures during the training year.

ARNP

This is a 1-year training program. This intensive program's goal is to train and retain highly effective, competent, and autonomous outpatient primary care nurse practitioners in the federally qualified health center (FQHC) setting. This program is currently in hiatus.

Medical Year Three

Eloy Alibin, MD
Kathryn Annand, MD
Nicole Delos Santos, MD
Naomi Epstein, MD
Andrea Lynde, DO
Sylvia Otto, DO
Laura Whitehill, MD



Dental

Gina Paek, DDS



COMMUNITY HEALTH CARE NAMED ENDOWMENT FUNDS

An endowment gift to **Community Health Care** today provides a brighter picture for our future and improving health care in Pierce county. Endowment donations are invested. A portion of the annual income from the investment is used to support the purpose of each endowed fund.

The **Kimi & George Tanbara, MD Endowment Fund for Patient Care** was established in 2018. This fund honors their extraordinary concern for our community, and their willingness to support health care for the less fortunate members of our society.

The **Doug Swanberg Endowment Fund** was created after the passing of Doug Swanberg in 2021. Doug served on the board of Community Health Care for 25 years. Doug demonstrated living a life in service to others and his compassion for our community is truly inspiring. This fund celebrates his legacy and continues our commitment to providing the highest quality healthcare for all.

While a donation of any size is encouraged, a named fund is established with a \$25,000 - or more - committment, paid over time or through an estate gift. A fund in honor or in memory of a community member or loved one can be designated to offset the cost of patient care or to support a specific project or program and ensures that these funds will continue in perpetuity.

KEYSTONE \$100,000 - \$399,000

Anonymous

GUARDIAN \$50,000 - \$90,999

Dorothy Swanberg^

David Flentge & Linda Stern^+

AMBASSADOR \$10,000 - \$24,999

Kirk & Janie Starr

FOUNDER \$5,000 - \$9,999

Anonymous

James Walton

UNDERWRITER \$2,500 - \$4,999

William* & Andrea Gernon

Corey & Jeri Hatfield

David Hunter

Gary & Shirley Kawasaki

Paul & Linda Ried

BENEFACTOR \$1000 - \$2,499

Callie & Robbin Gard

Ann Kawasaki-Romero & Rocco Romero

Gayle Matthews & Irene Grias

Rick & Maggie Oldenburg

Gary Reichard

Claude Remy & Claire Spain-Remy

Greg & Dion Rurik

Peter & Andrea Shelley

Paul Sherman

Lynn & Kathy Sommers

PATRON \$500 - \$999

Sharon & John Alger

The Bamford Foundation

Tonia & Larry Campbell

Liz* & Ronald Goldberg

Lisa Hoglan

Brianne & Brian Kampbell

Clancy & Shelly Maluo

Lori Matsukawa

Richard Ory

Pediatrics Northwest

Roger Simms

Chris Templeton & Brenna Brandsma

William & Frances Thomas

Kitty-Ann Van Doorninck & John Van Buskirk

William & Natalie Whitcomb

Mitch & Mary Woodruff

PARTNERS \$250 - \$499

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Barry & Sharon Benson

Leanne Berge

Gary Brackett

Lorraine Bradley

Brynn Brady

Robin & Ed Echtle

Tal Edman

Cynthia Edwards

Stephen & Anne Enquist

Ladedria Griffin-Stallworth & Robert Stallworth

Don & Jean Hansen

Kurt & Cheryl Jacobson

Harbir Juj

Sara Kendall

Harrison Laird

Amy Lewis

Kathy McGoldrick

Mostafa Norooz

Lydia Reeves

Russ & Cindy Sondker

Merilee Tanbara

Diane & Harold Taniguchi

Betty & Vernon Young

SUSTAINERS \$100 - \$249

Susan Adams-Provost

Donald & Nancy Anderson

Brad Baker

Lois Bernstein & Will Vargish

Catherine Bordeaux

Richard & Nelwyn Brady

Mike Brandstetter

Gregory Briggs

Steve & Shawn Brown

David Bugher

Tara Cardinal

John Caulfield

Darcy Celletti

Connie Clark

Doug Gahlgren & Milana McLead

Dorothy Dedrick

Sandra Eliason

Robert Ettlinger

Kathleen Figetakis

Margarete Frietag

Victoria Gernon

Martin Goldsmith

Karen Goon & Stephen Shelton

Eugene Hammermaster

Lori Harnick

Richard & Sonya Hawkins

Carrie Holden

Karen Holdner

Steven Jarvis

Nancy Jones

Shannon Kelley-Fong

Peter Kram

Daniel Krebs & Sandra Spadoni

Joshua Krebsbach

Imka Lavinder

Gretchen Leanderson

Joyce Loveday

Juel Lugo & Clay Krauss

Sandy Mazzei

Pat McCarthy

Molly Mc McHugh

Janice Oldenburg & Steve Wells

Kurt & Rickie Olson

Loyd Percy

John & Mary Peterson

Julia Peterson

Jane & Dan Pryor

Anderson Richardson

Glenn Rollins

Jeff Rounce

Liesl Santkuyl

Paul & Catherine Schneider

Kristin Sergienko

Marion Sharp & Noel Blyler

Robert & Madelyn Smith

Andrea Smith

Nancy Stark

Gary Tart & Mary Gilston

Marco Viniegra & Richard Houle

Colleen Waterhouse

Ellie Wilson

FRIENDS \$1 - \$99

Bruce & Wendy Alexander

Anonymous

Anonymous

Anonymous

Linda Bowman

Jenna Burrell

Al Cosio

Mary Dodsworth

Jennifer & Julian Edgoose

Thomas Felnagle

Rosa & James Franklin

Cindan Gizzi

John Graham

Barbara & Michael Hesner

Rosa Johnson

Carol Kowalski

Tho Kraus

Yuni Medlin

Sheila Mirafior

Mary Moss

Brendan Nelson

Jamie Norem

Dareth Pak

Aaron & Leona Pointer

David Rafferty

Keri Rawlings-Rooney

Brian Reisenauer

Pamm Silver

Jo Anne Slaybaugh

Kelli Stone

Sami Thach

Thomas & Roberta Valentine

Lauren Walker-Lee & Sidney Lee

Robert & Michie Yamashita

**2024 FRIENDS OF
COMMUNITY
HEALTH CARE
THANK YOU FOR
SUPPORTING**

CORPORATE SPONSORS

FOUNDERS \$5000+

Independent Charitable Gift Fund

KeyBank Foundation

King County

Miller Hayashi Architects PLLC

Names Family Foundation

Pacific Northwest Theatre Associates Inc

Pierce County Human Services

Scott E. Silver Family Foundation

Tacoma-Pierce County Health Department

University of Washington

Virginia Mason Franciscan Health

State of Washington

Wellpoint

BENEFACTORS \$1000-\$4999

Arcora Foundation

Brown & Brown of Washington

Coordinated Care

Host Hospitality

Kaiser Permanente

Mode Imports Inc.

Molina Healthcare of WA

Morgan Stanley Wealth Management

MultiCare Health System

New York Life

Pediatrics Northwest

Pierce County Dental Foundation

Pierce County Medical Society Foundation

Rock Project Management Services, L.L.C.

Umpqua Bank

US Bank

PATRONS \$500-\$999

Allegiant Partners Incorporated

Asia Pacific Cultural Center

Associated Ministries

Commencement Bank

Dingus, Zarecor & Associates PLLC

Hilltop Action Coalition

Oldenburg & Associates

REACH Ministries

Tacoma Community House

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 Offices of Stephen M. Hansen
 Puyallup Main Street Association
 T & T Tire

SUSTAINERS \$100-\$249

Core Group
 Fred Meyer Community
 Rewards/Kroger

FRIENDS \$1-\$99

Ben B. Cheney Foundation
 Graham-Kapowsin Community
 Council
 PayPal Giving Fund

INDIVIDUAL SPONSORS**FOUNDERS \$5000+**

Rebecca Bianco & Bill Duke
 Corinne Dixon

BENEFACTORS \$1000-\$4999

Godwin & Angela Asemota
 Tonya Connors
 David Friscia
 Grant & Laura Gardner
 William* and Andrea Gernon
 Michael & Susan Harlan
 Bruce Hayashi & Kari Schechten
 Rich & Lisa Hecker
 Michele Johnson
 Toby & Laurie Murray
 Janet Runbeck & Michael Mowat
 Andrew Shelton
 Willie & Faye Stewart
 Diane & Harold Taniguchi
 Michael Tucci
 Sue Weston & James Olp
 James & Sally Will
 Rebecca Bianco & Bill Duke

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 Darrell Akana
 Al & Linda Bird
 April Bjorkman
 Leah Cate
 Scott & Mary Chapman
 Beverly & J.S. Corrington
 Kevin Culbert
 Patricia Farnand
 Callie & Robbin Gard
 Donna Haynes
 Alan & Debbie Jacobson
 Harrison Laird
 Gretchen Leanderson & Jim
 Schacht
 Carrie & Andres Lillie Lugo
 Donna Losch
 Janice & Steve Wells

Anthony Paulson & Joan
 Benderson
 Jack & Mary Peterson
 David Radcliffe
 Claude Remy & Claire Spain
 Remy
 Jeff & Donna Reynolds
 Greg & Zari Semerdjian
 Russell & Cynthia Sondker
 Lucas Springstead
 Julie Stead
 Carole Tingstad

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 Steve & Shawn Brown
 Robert & Sharon Camner
 Jonn Doherty
 Victoria Elijah
 Jake Fey
 Mary Hanneman
 Corey & Jeri Hatfield
 Kurt & Cheryl Jacobson
 Brian & Brianne Kampbell
 Julie & Albert Klingbeil
 Bev Losey
 Michael McAllister
 Betsy Monahan
 Jeff Myers
 Robert & Natalie Nunes
 Rick & Maggie Oldenburg
 Richard Ory
 Arthur & Aija Ozolin
 Dirk & Cara Reese
 Florence Reeves
 Debbie & Leo Regala
 Paul Rollososn
 Kari Steadman
 Gregory & Barbara Tanbara
 John Thein
 Jackie & Bruce Vignal

SUSTAINERS \$100-\$249

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 Molly Archer
 Holly Barrett
 Veronica Batiste
 Maclovio Bilderback
 Lisa Bogard
 Janelle Bogart
 Lorraine Bradley
 Kenneth & Janice Brownlee
 Martin Burkland
 Amanda Carter
 Ken Case
 Carrie Ching
 Jennifer Conway
 Kristi Dansereau
 Timm Dowling
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 Nigel English

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 David & Judy Estroff
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 Jason Suzaka
 Merilee Tanbara
 Ellen Walkowiak
 Gary & Elsie Walmer
 Colleen Waterhouse
 Jennifer Weddermann
 Carol Wolfe & Greg Piercy
 Mitch & Mary Ann Woodruff
 Ruth Wright
 Robert & Michie Yamashita
 Betty Young

FRIENDS \$1-\$99

Toya Acres
 Jackeline Alonzo
 Galen Annest
 Anonymous
 Anonymous
 Jazarae Augustin
 Kimberly Betzina
 Dylan Blackburn
 Meli Bless
 Kathryn Brown
 Kristen Bryant & Delwin Elder
 Larry & Tonia Campbell
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 Sara Landon
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 Pat & Traci Lewis
 Nalani Linder
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 Mario & Frances Lorenz
 Tiffany MacFarlane
 Matthew Mauer
 Bianca Milevoj
 Myai Nguyen
 Selena O'Bannon
 Jeremy Omholt
 Ovidio & Meg Penalver
 Alyssa Penninger
 Prathiba Pinnamaneni
 Juvy Radford
 Natalia Riepina
 Kathryn Shallow
 Brian Smith

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 Elaine Stuart
 Jeanette Tiemersma
 Erika Tucci
 Sara Walker
 Nancy Walker
 Robert & Jeri Ward
 Jody Westing
 Rebecca Williamson
 Sandra Windley
 Jordan Wright
 Robert Young
 Bria Zimmermann
 Joel & Mandy Zylstra



**Hard at work in one of our 7 onsite
 pharmacies**

PATIENTS TELL THEIR STORIES...

HOW COMMUNITY HEALTH CARE HAS MADE AN IMPACT ON THEIR LIVES



I would like to applaud your **Referral Team** member, who spent 38 minutes and 55 seconds very patiently working to redo two referrals with me. The information was very difficult to locate within the referral system, apparently due to the changes with the restructuring between two other care facilities. She persisted and made multiple phone calls while reassuring me the entire time that this would be figured out.

Although she was frustrated she maintained a cheerful, optimistic, and diligent attitude. Having staff like this willing to put in the effort even when things are challenging is what helps keep patients happy, feel cared for, receive care more expeditiously and return to CHC.

We started coming to the **Community Health Care Foster Adopt Clinic** as recommended by another foster mom. I was hesitant at first because there is no pediatrician at the clinic. I had no reason for concern! Desirée is amazing, patient and very informative. From the check-in process to walking back to the parking garage, I was blown away by the care and concern for our well-being and safety. I was so happy to be able to bring along a sibling when most places would not allow that during the pandemic. I had no childcare so that was very important to me. They truly understand the struggles of foster/adoptive parents (especially with new placements).

I have a new child who struggles with staying still and waiting. Someone brought out a bouncy ball for her to keep her occupied. They have crayons, coloring pages, toys and even food to comfort/care for the kids. I will not take my foster kids anywhere else. I plan on transferring my adopted kiddos there as well. Please don't hesitate as I did. I wish I would have gone there sooner.

A couple weeks ago I was in your **Hilltop Dental Clinic**, which I love by the way. I came in on a Monday with some serious sensitivity. Since it was last minute, I could not see my regular dentist but there was another dentist with availability. Both the dentist and assistant were super kind and caring and did a great job. They did x-rays and an exam and concluded that one of my old fillings had to come out and be replaced. Because I was raised in the 60s (more candy, inferior dental care) and have a congenital issue that makes my teeth less strong, that filling was big!! I was a bit scared that I might lose the tooth. They truly seemed to understand my fear. The dentist consulted with Dr. Reynolds and they agreed that the tooth had a good chance of being saved. The dentist happened to have an opening for a longer appointment in an hour. I was so relieved and grateful!! Again, the three of them worked together, keeping me calm and comfortable and fixing my tooth. I was very happy when I left and so very, very grateful to get lucky enough to get it done all that morning.

I have been coming to your clinic for several years after having private dentists for the first 55 years of my life. I think that you all do a fabulous job. It really is an amazing health care clinic!

I normally see Dr. Porter, but this visit was emergent. I like Dr. Porter extremely well and trust him implicitly. From now on I will still ask for Dr. Porter, but will not hesitate to visit any of your dentists if needed.

